

# DACSO Summary of Survey Results

## Institutions: VCC (2011, 2010, 2009, 2008, 2007)

CPC Codes (internal institutional codes) (BLDG: Building Manager (Residential) (CERT))

Number of Eligible Students: 93  
 Number of Respondents: 57  
 Response Rate: 61%

### Description of Survey Respondents

#### Demographics

	Of Eligible Students:	Of Respondents:
Male	76%	84%
Female	24%	16% *
Median age (yrs)	45.0	45.0
Aboriginal		4% *

#### Respondents' Reason For Enrolling (not asked in '10, '11)

Job skills	73%
Credential	15% *
Credential & job skills	8% *
Other	4% *

#### Previous Education

Completed high school (not asked in '05, '06, '08, '10, '11)	82%
Of Those With a Previous Credential (not asked in '04, '06, '08)	N=20
Certificate or diploma	50%
Degree	60%

#### Graduate Status (institution-reported)

Graduate (data for years prior to '04 may not be reliable)	100%
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#### Graduate Status (self-reported) (not asked in '10, '11)

Completed requirements for program credential	92%
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### Employment Outcomes

#### Of Valid Responses:

98%	in the labour force
91%	employed

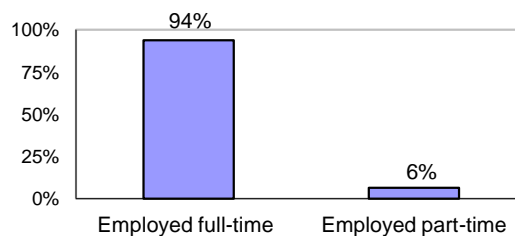
#### Of Those in the Labour Force:

7% *	unemployed
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#### Of Those Employed:

96%	employed in a <b>permanent</b> job
77%	employed in a <b>training-related</b> job
60%	had current job before/during studies

#### Of Employed Respondents Either Employed Full or Part-time: N= 47

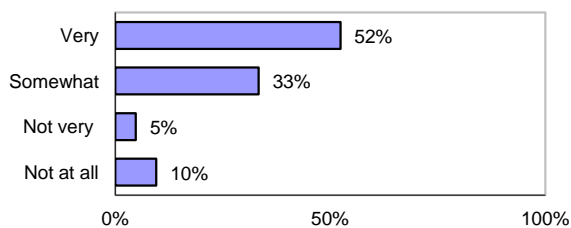


gross median monthly salary of **full-time** main job

\$18 gross median hourly wage of main job  
 (Obtained hourly wage data since 2005. Monthly salary data only available before 2005.)

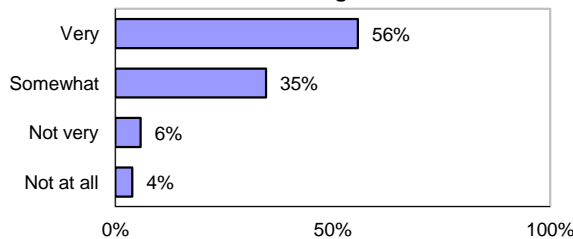
### Usefulness of Studies

#### Usefulness of Education in Getting Job (obtained after studies)



N= 21

#### Usefulness of Knowledge and Skill Gain in Performing Job\*\*



N= 52

\* Sample size is less than ten, interpret with caution.

"n/a" Indicates the data are not shown to preserve confidentiality.

\*\* In 2003 and 2002, asked of a 25% sample. Before 2002, this question was not asked.

NOTE: All percentages are rounded to whole numbers.

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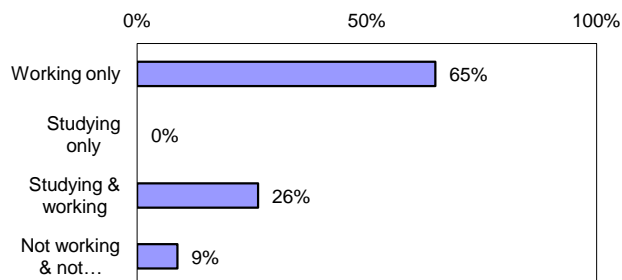
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### Current Activity

Of All Respondents:



Of Respondents Both Working and Studying: N= 15

93% employed full-time and studying  
 7% \* employed part-time and studying

Not asked in '11

92% considered themselves to be a worker rather than a student  
 8% \* considered themselves to be a student rather than a worker

### Further Education Outcomes

Of Valid Responses:

26% were currently studying  
 34% have taken further studies (including those still attending the same institution)

\* Of Respondents Who Expected to Transfer Credits: N= 2

50% \* received the expected course transfer credits  
 100% \* felt **satisfied** or **very satisfied** with the transfer experience

Of Those Who Have Taken Further Studies (including those still attending): N= 19

79% have taken further studies at a B.C. public post-secondary institution

Of Those Who Have Taken **Related** Further Studies (including those still attending): N= 16

56% \* felt **very well prepared** for further study  
 44% \* felt **somewhat prepared** for further study

#### Where are you studying or where did you take further studies?

##### B.C. Public Post-Secondary Institutions

16% BCIT  
 0% Camosun College  
 0% Capilano University (formerly Capilano College)  
 0% College of New Caledonia  
 0% College of the Rockies  
 0% Douglas College  
 0% Emily Carr University of Art and Design (formerly Emily Carr Institute of Art and Design)  
 0% Institute of Indigenous Government  
 0% Justice Institute of BC  
 16% Langara College  
 0% Nicola Valley Institute of Technology  
 0% North Island College  
 0% Northern Lights College  
 0% Northwest College  
 0% Okanagan College (formerly Okanagan Univ. College)  
 0% Selkirk College  
 11% Vancouver Community College

0% University of the Fraser Valley (formerly Univ. College of the Fraser Valley)  
 5% Kwantlen Polytechnic University (formerly Kwantlen Univ. College)  
 0% Vancouver Island University (formerly Malaspina Univ.-College)  
 32% University of British Columbia/UBC Okanagan  
 0% University of Northern British Columbia  
 0% Simon Fraser University  
 0% Royal Roads University  
 0% Thompson Rivers University (formerly Univ. College of the Cariboo)  
 0% Thompson Rivers University - Open Learning (formerly BC Open Learning)  
 0% University of Victoria

21% Other (all other institutions)

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### Skill Development and Post-Secondary Experience

#### Program Provided Opportunity for:

##### Skill Development

	Of respondents who felt skill was:					not applicable
	applicable					
	Very Well	Well	Adequately	Poorly	Very Poorly	
Write clearly and concisely	42%	38%	17% *	4%	0%	7% *
Speak effectively	35%	44%	17% *	4%	0%	4% *
Read and comprehend materials	50%	41%	7%	2%	0%	2% *
Work effectively with others	44%	42%	13% *	2%	0%	2% *
Analyze and problem solve (before '03)	0%	0%	0%	0%	0%	0%
Analyze and think critically	45%	42%	11% *	2%	0%	4% *
Resolve issues or problems	47%	36%	15% *	2%	0%	4% *
Use mathematics	37%	43%	15% *	4%	0%	19%
Use computers	34%	38%	9%	16% *	3%	44% *
Use other tools and equipment	40%	38%	19% *	4%	0%	16% *
Find information (before '04)	0%	0%	0%	0%	0%	0%
Learn on your own	44%	42%	15% *	0%	0%	4% *
Use entrepreneurial skills (before '04)	0%	0%	0%	0%	0%	0%

##### Personal Development\*\* (not in '05, '07, '08, '10, '11)

	Of respondents who felt aspect of development was:					not applicable
	applicable					
	Very Well	Well	Adequately	Poorly	Very Poorly	
Decide career/education	60% *	20% *	20% *	0%	0%	0%
Manage work effectively	60% *	40% *	0%	0%	0%	0%
Understand more about yourself	60% *	20% *	20% *	0%	0%	0%
Develop community awareness	67% *	0%	33% *	0%	0%	40% *
Appreciate the arts	50% *	0%	50% *	0%	0%	60% *
Increase understanding of society	33% *	67% *	0%	0%	0%	40% *

#### Satisfaction with Aspects of Your:

##### Program

	Of respondents who felt aspect of program was:					not applicable
	applicable					
	Very Good	Good	Adequate	Poor	Very Poor	
Quality of instruction	74%	21%	4%	2%	0%	0%
Amount of practical experience	38%	36%	15%	9%	2%	7% *
Textbooks and learning materials	51%	35%	12%	2%	0%	0%
Library materials	26%	43%	26%	2%	2%	25%
Quality of computers and software	23% *	35% *	31% *	8%	4%	53% *
Quality of other tools/equipment	30%	33%	28%	7%	2%	16% *
Availability of instructors outside of class (not in '10, '11)	58%	25% *	13% *	4%	0%	0%
Helpfulness of instructors outside of class (not in '10, '11)	70%	30% *	0%	0%	0%	8% *
Fair assessments (tests, papers) (not in '10, '11)	69%	31% *	0%	0%	0%	0%
Variety of assessments (not asked after '06)	0%	0%	0%	0%	0%	0%
Organization of program	46%	46%	9%	0%	0%	0%

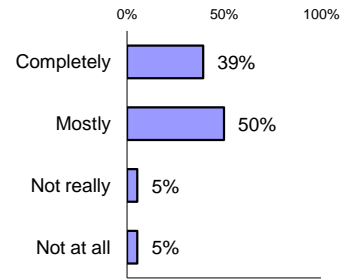
##### Courses

	Of respondents who felt aspect of courses was:					not applicable
	applicable					
	Very Good	Good	Adequate	Poor	Very Poor	
Being up to date	38%	47%	13% *	2%	0%	0%
Covering topics relevant to field	54%	35%	9%	2%	0%	0%
Covering standards used	34%	48%	16%	2%	0%	0%
Synthesizing information (not in '08, '10, '11)	41% *	47% *	6%	6%	0%	0%
Encouraging to think in new ways (not in '08, '10, '11)	41% *	47% *	6%	6%	0%	0%
Opportunity for class discussion (not in '08, '10, '11)	59%	41% *	0%	0%	0%	0%
Improve presentation skills (before '04)	0%	0%	0%	0%	0%	0%

\*Sample size is less than ten, interpret with caution.  
 NOTE: All percentages are rounded to whole numbers.  
 \*\*Personal development questions asked of a 50% sample.

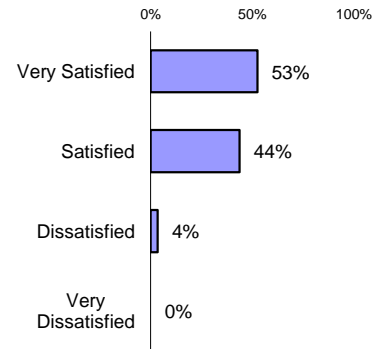
### Overall Satisfaction

#### Was Main Reason for Enrolling Met?



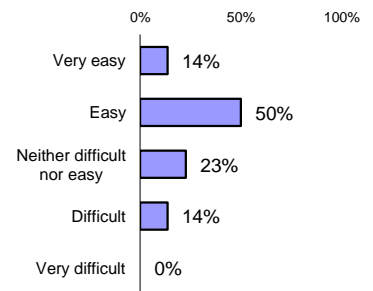
N= 56

#### How Satisfied with Education?\*\*\*



N= 57

Level of Difficulty (Asked after 2004. In 2005 - 2007 asked of trades-training respondents only. Since 2008, asked of all respondents. Not asked in 2010 and 2011.)



N= 22

\*\*\*A 50% sample was asked in 2004 and 2005. A different version of the question was asked before 2004 (not shown on this report).

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### Reasons for choosing the institution

Why did you choose the institution? N= 10

(Multiple response version of Q53A first asked in 2008. Asked of a 50% sample. Not asked in 2010 and 2011.)

- 20% It is in the region where I live
- 10% Availability of program
- 50% Program unique to this institution
- 50% Reputation of institution/went there before
- 10% Reputation of program
- 0% Less expensive
- 0% I was accepted into this institution
- 0% Location of institution
- 0% Transferability of course or program
- 0% Employer sent me
- 0% Length of program/convenient schedule/online courses
- 0% Small institution or class size
- 0% Other

*Note: In 2008, the "Why did you choose the institution?" question was changed to allow multiple responses. Please refer to the Evaluation of Education filtered report to see data for this question in the old non-multiple response format.*

### Jobs Obtained

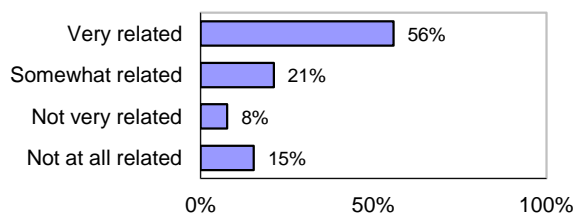
#### 10 Most Common Training-Related Occupations

Occupation Code	Occupation Name
6663	Janitors & Building Supervisors
1224	Property Administrators
1221	Administrative Officers
XXXX	Unclassified Occupations
6215	Cleaning Supervisors
6661	Light Duty Cleaners
7351	Stationary Engineers
1215	Supervisors-Recording, District. & Scheduling Occupations
0721	Facility Operation Managers
1463	Couriers & Messengers

Employed in This Occupation	% of those Employed	Median Hourly Wage**	Median Weekly Hours Worked
18	35%	\$18	40
14	27%	\$16	40
1 *	2%	n/a	40
1 *	2%	n/a	40
1 *	2%	n/a	40
1 *	2%	n/a	32
1 *	2%	n/a	40
1 *	2%	n/a	40
1 *	2%	n/a	40
1 *	2%	n/a	45
<b>All Training-Related Occupations</b>	<b>40</b>	<b>77%</b>	<b>\$18</b>
<b>Unrelated Occupations</b>	<b>12</b>	<b>23%</b>	<b>\$17</b>
<b>Training-Related Status Unknown</b>	<b>0</b>		
<b>Currently Employed</b>	<b>52</b>	<b>100%</b>	<b>\$18</b>
<b>Unemployed and Looking for Work</b>	<b>4 *</b>		
<b>Total in Labour Market</b>	<b>56</b>		

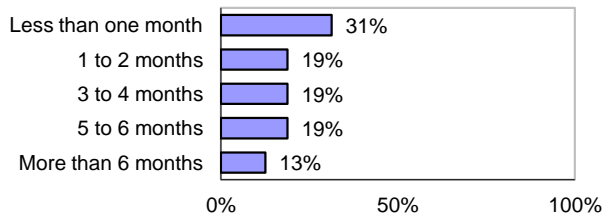
Of Those Currently Employed:

#### Relationship of Employment to Training



N= 52

#### How Long Did it Take to Find Current Training-Related Employment?



N= 16

\* Sample size is less than ten, interpret with caution.

\*\* Hourly wage data not available before 2005.

"n/a" Indicates the data are not shown to preserve confidentiality.