

# DACSO Summary of Survey Results

## Institutions: VCC (2011, 2010, 2009, 2008, 2007)

CPC Codes (internal institutional codes) (LGAA: Legal Administrative Assistant (CERT))

Number of Eligible Students: 183  
 Number of Respondents: 114  
 Response Rate: 62%

### Description of Survey Respondents

#### Demographics

	Of Eligible Students:	Of Respondents:
Male	4% *	4% *
Female	96%	96%
Median age (yrs)	27.0	27.0
Aboriginal		4% *

#### Respondents' Reason For Enrolling (not asked in '10, '11)

Job skills	61%
Credential	11% *
Credential & job skills	22%
Other	6% *

#### Previous Education

Completed high school (not asked in '05, '06, '08, '10, '11)	98%
Of Those With a Previous Credential (not asked in '04, '06, '08)	N=44
Certificate or diploma	55%
Degree	50%

#### Graduate Status (institution-reported)

Graduate (data for years prior to '04 may not be reliable)	100%
--	------

#### Graduate Status (self-reported) (not asked in '10, '11)

Completed requirements for program credential	96%
---	-----

### Employment Outcomes

#### Of Valid Responses:

96%	in the labour force
86%	employed

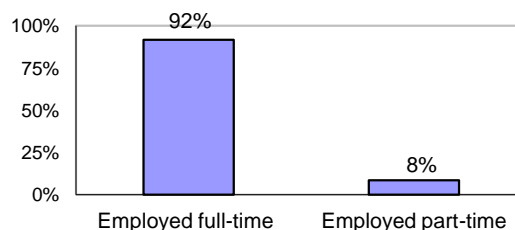
#### Of Those in the Labour Force:

10%	unemployed
-----	------------

#### Of Those Employed:

87%	employed in a <b>permanent</b> job
89%	employed in a <b>training-related</b> job
9% *	had current job before/during studies

Of Employed Respondents Either Employed Full or Part-time: N= 95

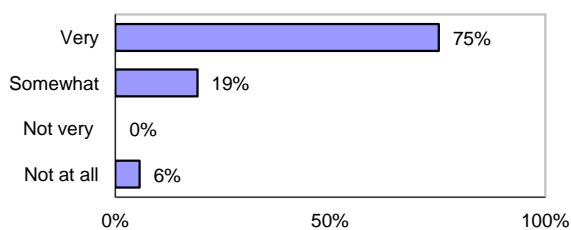


gross median monthly salary of **full-time** main job

\$17 gross median hourly wage of main job  
 (Obtained hourly wage data since 2005. Monthly salary data only available before 2005.)

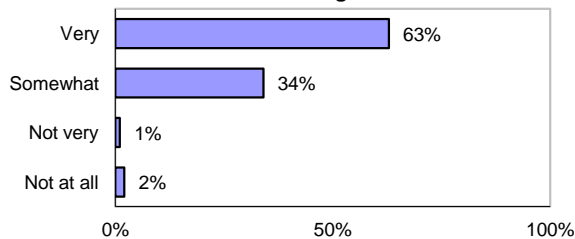
### Usefulness of Studies

#### Usefulness of Education in Getting Job (obtained after studies)



N= 89

#### Usefulness of Knowledge and Skill Gain in Performing Job\*\*



N= 97

\* Sample size is less than ten, interpret with caution.

"n/a" Indicates the data are not shown to preserve confidentiality.

\*\* In 2003 and 2002, asked of a 25% sample. Before 2002, this question was not asked.

NOTE: All percentages are rounded to whole numbers.

# DACSO Summary of Survey Results

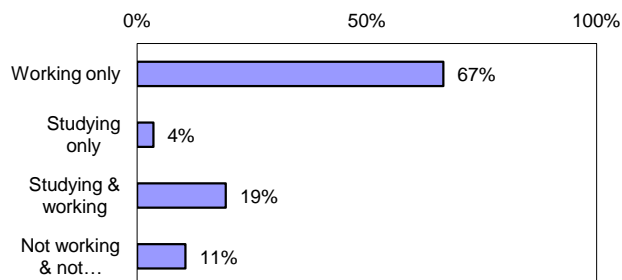
## Institutions: VCC (2011, 2010, 2009, 2008, 2007)

CPC Codes (internal institutional codes) (LGAA: Legal Administrative Assistant (CERT))

Number of Eligible Students: 183  
 Number of Respondents: 114  
 Response Rate: 62%

### Current Activity

Of All Respondents:



Of Respondents Both Working and Studying: N= 22

91% employed full-time and studying  
 9% \* employed part-time and studying

Not asked in '11

87% considered themselves to be a worker rather than a student  
 13% \* considered themselves to be a student rather than a worker

### Further Education Outcomes

Of Valid Responses:

23% were currently studying  
 32% have taken further studies (including those still attending the same institution)

\* Of Respondents Who Expected to Transfer Credits: N= 1

0% received the expected course transfer credits  
 0% felt **satisfied** or **very satisfied** with the transfer experience

Of Those Who Have Taken Further Studies (including those still attending): N= 37

92% have taken further studies at a B.C. public post-secondary institution

Of Those Who Have Taken **Related** Further Studies (including those still attending): N= 29

55% felt **very well prepared** for further study  
 41% felt **somewhat prepared** for further study

#### Where are you studying or where did you take further studies?

##### B.C. Public Post-Secondary Institutions

0% BCIT	0% University of the Fraser Valley (formerly Univ. College of the Fraser Valley)
0% Camosun College	3% Kwantlen Polytechnic University (formerly Kwantlen Univ. College)
5% Capilano University (formerly Capilano College)	0% Vancouver Island University (formerly Malaspina Univ.-College)
0% College of New Caledonia	
0% College of the Rockies	
0% Douglas College	14% University of British Columbia/UBC Okanagan
0% Emily Carr University of Art and Design (formerly Emily Carr Institute of Art and Design)	0% University of Northern British Columbia
0% Institute of Indigenous Government	0% Simon Fraser University
0% Justice Institute of BC	0% Royal Roads University
3% Langara College	0% Thompson Rivers University (formerly Univ. College of the Cariboo)
0% Nicola Valley Institute of Technology	0% Thompson Rivers University - Open Learning (formerly BC Open Learning)
0% North Island College	0% University of Victoria
0% Northern Lights College	
0% Northwest College	
0% Okanagan College (formerly Okanagan Univ. College)	8% Other (all other institutions)
0% Selkirk College	
68% Vancouver Community College	

\* Sample size is less than ten, interpret with caution.

NOTE: All percentages are rounded to whole numbers.

# DACSO Summary of Survey Results

## Institutions: VCC (2011, 2010, 2009, 2008, 2007)

CPC Codes (internal institutional codes) (LGAA: Legal Administrative Assistant (CERT))

Number of Eligible Students: 183  
 Number of Respondents: 114  
 Response Rate: 62%

### Skill Development and Post-Secondary Experience

#### Program Provided Opportunity for:

##### Skill Development

	Of respondents who felt skill was:					not applicable
	applicable					
	Very Well	Well	Adequately	Poorly	Very Poorly	
Write clearly and concisely	39%	38%	23%	0%	0%	8% *
Speak effectively	34%	38%	25%	3% *	0%	12%
Read and comprehend materials	41%	42%	16%	1% *	0%	3% *
Work effectively with others	45%	38%	14%	3% *	0%	7% *
Analyze and problem solve (before '03)	0%	0%	0%	0%	0%	0%
Analyze and think critically	37%	44%	18%	1% *	0%	4% *
Resolve issues or problems	24%	44%	26%	6% *	0%	6% *
Use mathematics	29%	43%	25%	3% *	0%	33%
Use computers	62%	25%	11%	2% *	0%	3% *
Use other tools and equipment	39%	34%	22%	6% *	0%	11%
Find information (before '04)	0%	0%	0%	0%	0%	0%
Learn on your own	39%	35%	23%	3% *	0%	4% *
Use entrepreneurial skills (before '04)	0%	0%	0%	0%	0%	0%

##### Personal Development\*\* (not in '05, '07, '08, '10, '11)

	Of respondents who felt aspect of development was:					not applicable
	applicable					
	Very Well	Well	Adequately	Poorly	Very Poorly	
Decide career/education	45% *	27% *	9% *	18% *	0%	0%
Manage work effectively	27% *	55% *	9% *	9% *	0%	0%
Understand more about yourself	27% *	27% *	36% *	9% *	0%	0%
Develop community awareness	43% *	14% *	43% *	0%	0%	36% *
Appreciate the arts	0%	0%	0%	0%	100% *	91%
Increase understanding of society	22% *	44% *	22% *	11% *	0%	18% *

#### Satisfaction with Aspects of Your:

##### Program

	Of respondents who felt aspect of program was:					not applicable
	applicable					
	Very Good	Good	Adequate	Poor	Very Poor	
Quality of instruction	48%	39%	11%	2% *	0%	0%
Amount of practical experience	31%	41%	21%	7% *	0%	1% *
Textbooks and learning materials	19%	47%	28%	5% *	1% *	1% *
Library materials	17% *	36%	38%	9% *	0%	57%
Quality of computers and software	30%	43%	18%	8% *	1% *	2% *
Quality of other tools/equipment	24%	48%	24%	4% *	0%	19%

##### Availability of instructors outside of class (not in '10, '11)

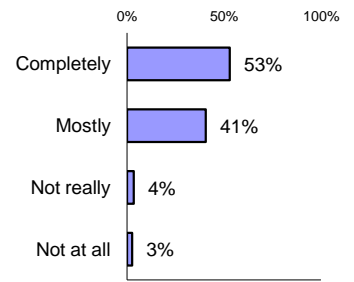
51%	36%	12%	1% *	0%	8% *	
Helpfulness of instructors outside of class (not in '10, '11)	59%	30%	8% *	1% *	1% *	8% *
Fair assessments (tests, papers) (not in '10, '11)	43%	47%	9% *	1% *	0%	0%
Variety of assessments (not asked after '06)	0%	0%	0%	0%	0%	0%
Organization of program	45%	41%	10%	4% *	0%	0%

##### Courses

	Of respondents who felt aspect of courses was:					not applicable
	applicable					
	Very Good	Good	Adequate	Poor	Very Poor	
Being up to date	37%	48%	13%	2% *	1% *	1% *
Covering topics relevant to field	46%	39%	16%	0%	0%	0%
Covering standards used	43%	42%	12%	4% *	0%	3% *
Synthesizing information (not in '08, '10, '11)	22%	52%	20%	6% *	0%	12% *
Encouraging to think in new ways (not in '08, '10, '11)	24%	61%	10% *	6% *	0%	12% *
Opportunity for class discussion (not in '08, '10, '11)	50%	45%	4% *	2% *	0%	3% *
Improve presentation skills (before '04)	0%	0%	0%	0%	0%	0%

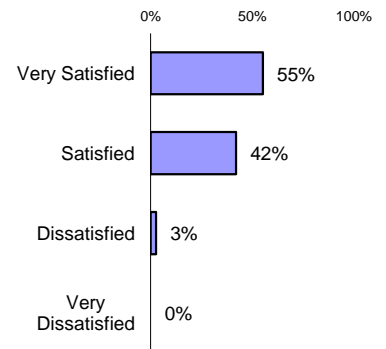
### Overall Satisfaction

#### Was Main Reason for Enrolling Met?



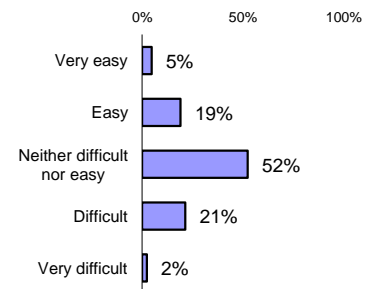
N= 113

#### How Satisfied with Education?\*\*\*



N= 114

**Level of Difficulty** (Asked after 2004. In 2005 - 2007 asked of trades-training respondents only. Since 2008, asked of all respondents. Not asked in 2010 and 2011.)



N= 42

\*Sample size is less than ten, interpret with caution.  
 NOTE: All percentages are rounded to whole numbers.  
 \*\*Personal development questions asked of a 50% sample.

\*\*\*A 50% sample was asked in 2004 and 2005. A different version of the question was asked before 2004 (not shown on this report).

# DACSO Summary of Survey Results

## Institutions: VCC (2011, 2010, 2009, 2008, 2007)

CPC Codes (internal institutional codes) (LGAA: Legal Administrative Assistant (CERT))

Number of Eligible Students: 183  
 Number of Respondents: 114  
 Response Rate: 62%

### Reasons for choosing the institution

Why did you choose the institution? N= 20

(Multiple response version of Q53A first asked in 2008. Asked of a 50% sample. Not asked in 2010 and 2011.)

- 5% It is in the region where I live
- 25% Availability of program
- 0% Program unique to this institution
- 25% Reputation of institution/went there before
- 45% Reputation of program
- 25% Less expensive
- 0% I was accepted into this institution
- 20% Location of institution
- 5% Transferability of course or program
- 5% Employer sent me

- 15% Length of program/convenient schedule/online courses
- 5% Small institution or class size
- 5% Other

Note: In 2008, the "Why did you choose the institution?" question was changed to allow multiple responses. Please refer to the Evaluation of Education filtered report to see data for this question in the old non-multiple response format.

### Jobs Obtained

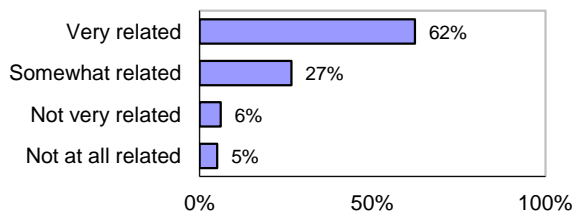
#### 10 Most Common Training-Related Occupations

4211	Paralegal & Related Occupations
1242	Legal Secretaries
1414	Receptionists & Switchboard Operators
1411	General Office Clerks
1241	Secretaries (Except Legal & Medical)
XXXX	Unclassified Occupations
1431	Accounting & Related Clerks
1433	Tellers, Financial Services
1443	Court Clerks
1244	Court Recorders & Medical Transcriptionists

Occupation	Employed in This Occupation	% of those Employed	Median Hourly Wage**	Median Weekly Hours Worked
4211	37	38%	\$18	40
1242	37	38%	\$17	38
1414	3 *	3%	n/a	40
1411	3 *	3%	n/a	35
1241	2 *	2%	n/a	38
XXXX	1 *	1%	n/a	40
1431	1 *	1%	n/a	35
1433	1 *	1%	n/a	40
1443	1 *	1%	n/a	35
1244	1 *	1%	n/a	35
<b>All Training-Related Occupations</b>	<b>87</b>	<b>89%</b>	<b>\$17</b>	<b>38</b>
<b>Unrelated Occupations</b>	<b>11</b>	<b>11%</b>	<b>\$14</b>	<b>20</b>
<b>Training-Related Status Unknown</b>	<b>0</b>			
<b>Currently Employed</b>	<b>98</b>	<b>100%</b>	<b>\$17</b>	<b>38</b>
<b>Unemployed and Looking for Work</b>	<b>11</b>			
<b>Total in Labour Market</b>	<b>109</b>			

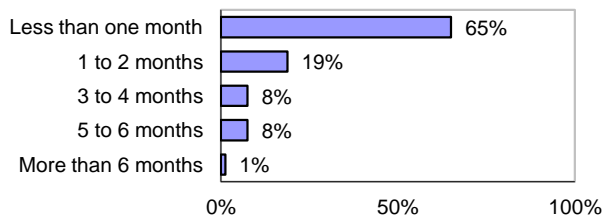
Of Those Currently Employed:

Relationship of Employment to Training



N= 98

How Long Did it Take to Find Current Training-Related Employment?



N= 80

\* Sample size is less than ten, interpret with caution.

\*\* Hourly wage data not available before 2005.

"n/a" Indicates the data are not shown to preserve confidentiality.